

This document provides supplementary information about the product lifecycle for MyID.
Please refer to the customer handbook for more information on standard and limited support.

The table lists major release versions of MyID. Minor versions (for example 12.4.1, or hotfixes, updates, add-ons or configurations applied to a major version of MyID) will inherit the same support dates as the major version that they are used against. Product versions that are not listed below are outside of the limited support period.

Extended limited support beyond the dates listed below may be available – further information is available in the customer handbook.

MyID Version	Release Date	End of Standard Support	End of Limited Support
MyID 12.9	21 December 2023	21 December 2026	21 December 2028
MyID 12.8	27 September 2023	27 September 2026	27 September 2028
MyID 12.7	12 July 2023	12 July 2026	12 July 2028
MyID 12.6	23 March 2023	23 March 2026	23 March 2028
MyID 12.5	09 December 2022	09 December 2025	09 December 2027
MyID 12.4	29 July 2022	29 July 2025	29 July 2027
MyID 12.3	28 March 2022	28 March 2025	28 March 2027
MyID 12.2	15 December 2021	15 December 2024	15 December 2026
MyID 12.1	26 August 2021	26 August 2024	26 August 2026
MyID 12.0	29 April 2021	29 April 2024	29 April 2026
MyID 11.8	17 December 2020	17 December 2023	17 December 2025
MyID 11.7	30 October 2020	30 October 2023	30 October 2025
MyID 11.6	31 July 2020	31 July 2023	31 July 2025
MyID 11.5	25 March 2020	25 March 2023	25 March 2025
MyID 11.4	20 December 2019	20 December 2022	20 December 2024
MyID 11.3	16 August 2019	16 August 2022	16 August 2024
MyID 11.2	17 May 2019	17 May 2022	17 May 2024
MyID 11.1	29 March 2019	29 March 2022	29 March 2024
MyID 11.0	22 February 2019	22 February 2022	22 February 2024